



Be Your First AI Family

User Guide



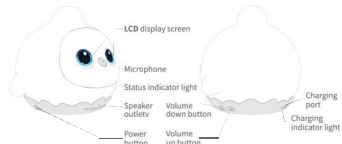
LIOVIPALS (Lovi for short) — morethan a robot, it's your AI family.

From a personalized name to emotional expression, from memory-driven companionship to natural conversation — Lovi brings warmth and connection into every interaction. Designed for kids aged 3 and up, it's a curious child's learning buddy and the whole family's little spark of joy. Activate your very own Lovi today and begin a heartwarming journey full of laughter, surprises and love.

What's in the Box

Main unit, Bottom cover plate, Charging cable, Shoulder strap, User Guide.

Product Overview



Getting Started

Download & Install the Official App

- **Download on the App Store:** Scanning the QR code, or search "LoviPlanet" on App Store.
- **Download on Google Play:** Scanning the QR code, or search "LoviPlanet" on Google Play.



You can also visit our official website at <https://www.loveaxi.com>.

Connect Your Device

Step 1: Power On
Press and hold the Power Button for 3 seconds. When Lovi's eyes light up and the LOVEAXI logo appears, the device has successfully powered on.



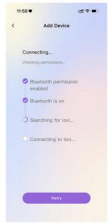
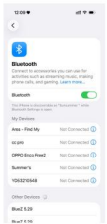
Step 2: Add Device
Go to the Home page and tap "Add Device" to proceed.



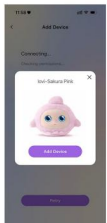
Connect to Wi-Fi

Follow the on-screen guide to pair and connect Lovi to your Wi-Fi or mobile hotspot.

1. Turn on your phone's Bluetooth.
2. The product will automatically turn on Bluetooth and enter Bluetooth pairing mode.



3. Once the device appears in the list, tap "Add Device."
4. Select your Wi-Fi network, enter the password and tap "Connect."



Initial Setup

Upon completion of the Wi-Fi connection, you may proceed to initialize the Lovi configuration.

1. Set Lovi's gender (this cannot be changed later).
2. Give Lovi a name (you can modify it anytime later).



3. Setup complete! Simply say "Hi, Lovi" to wake it up and start talking. You can also continue to personalize its settings — such as voice tone, personality style, daily tasks, or owner information.



Product Information

Product Name: Liovipals — AI Vinyl Plush Companion Robot
Model Number: 2501
Product Dimensions: Approx. 230 mm × 190 mm × 172 mm
Charging Input: 5V ■ 1A
Rated Power: 5W
Battery Type: Rechargeable lithium-ion battery
Battery Capacity: 3000mAh
Materials: Outer Fabric & Filling with 100% Polyester

Volume Control

On the left side of Lovi, you'll find two buttons — the **Volume Up (+)** and **Volume Down (-)** keys. Press either button briefly to adjust the sound to your desired level.

Lovi Status Icons

- Bluetooth broadcasting - waiting to pair with the mobile app.
- Bluetooth paired - ready for app setup.
- Network connected - device online.
- Network disconnected - please check your connection.
- Battery level - real-time display.
- Low battery - please charge promptly.
- Volume level - current sound setting.
- OTA updating - keep the device powered and connected to the network.
- System error - the device will automatically restart.

Status Indicator Light

I. Normal Status Indicators

- 1. Starting Up:** Yellow light flashing
The device is starting up. Do not press any keys repeatedly.
- 2. Standby Mode:** Green light steady
The device is connected to the network and is waiting to be activated. It can be awakened using the wake word.
- 3. Operating Mode:** White light steady
The device is running and ready for voice interaction. Please maintain a stable network connection.
- 4. Sleep Mode:** Dim green light steady
If the device remains inactive for an extended period while in standby mode, it will automatically enter low-power sleep mode to conserve energy. It can be reawakened using the wake word.

II. Activation Status Indicators

- 1. Bluetooth Pairing:** Blue light flashing
The device is scanning for Bluetooth devices and is ready to pair.
- 2. Bluetooth Connected:** Blue light steady
The device is successfully connected.

III. Special Status Indicators

- 1. Firmware Updating:** Orange light flashing
The device is updating its firmware. Please wait patiently for approximately 3 minutes.
- 2. Network Disconnected:** Orange light steady
The device has lost its network connection. Please reconfigure the network settings.
- 3. Abnormal Status:** Red light flashing
Indicates that the device is operating abnormally and cannot be awakened normally. Please press and hold the power button to shut down the device, then press the power button again to restart it.

Charging & Battery Care

- Use only the official charging cable to avoid the risk of voltage instability or short circuits caused by third-party cables.
- Keep the charging port dry; do not charge in high-humidity areas such as bathrooms.
- Do not cover the device while charging to ensure proper ventilation and prevent overheating. Important Notices:
- Keep away from fire or heat sources. Do not use, store or charge the device in high-temperature environments.
- Always have an adult present during charging. Do not leave the device charging unattended or overnight.
- The internal components are delicate. Unauthorized disassembly may cause malfunction or safety hazards.
- For battery or mainboard issues, contact official support. Avoid non-original parts.

Safety Guidelines

- △ Suitable for children aged 3 years and above. Contains small parts — children under 3 must be supervised by an adult.
- △ Keep electronic components away from water. Use the provided power adapter and do not use near flammable materials or temperatures above 104°F (40°C).
- △ Use only the supplied charger. Do not disassemble or incinerate.
- △ Do not attempt to repair, modify or tamper with the device.
- △ Avoid impact, dropping or rough handling.

Warranty

1. This product comes with a 1-year warranty from the date of purchase (excluding damages caused by misuse or accidents).
2. During the warranty period, any hardware malfunctions or software issues caused by design, material, or manufacturing defects will be repaired or replaced free of charge (proof of purchase and original packaging required).

Warranty Exclusions

- Warranty period has expired.
- Battery swelling or leakage caused by non-original charging cables.
- Damage resulting from misuse, accidents or negligence.
- Any damage caused by failure to follow the instructions for use and care.

Friendly Reminders

- Initial setup requires an adult to complete device registration and network connection via mobile app before handing over to a child.
- Children under 3 years old must always be supervised by an adult during use.

Maintenance & Care

- Regularly inspect power cords, plugs, casing and other components. Stop using the device if any damage is detected until repaired.
- Keep the device clean and dust-free. Wipe the surface with a soft, dry cloth and avoid water, high humidity or extreme heat. Retain the original packaging, as it contains important information.

Customer Service

Thank you for choosing Liovipals! To ensure the best experience, please follow the after-sales guidance below:

- **Product Inquiries:** For any questions regarding usage, please contact the original retailer first.
- **Service Requests:** For repairs or technical inspections, contact official customer support

Contact

We're here to help and appreciate you choosing Liovipals!

If you experience any issues with your Liovipals item, please reach

service@loveaxi.com